

# **HOSPITALITY HOUSE**

## **JOB ANNOUNCEMENT**

**TITLE:** Community Organizing Peer Advocate  
**REPORTS TO:** Program Manager, Community Building Program  
**COMPENSATION:** \$36,392 annually, plus benefits  
**STATUS:** Full-time, non-exempt, union position  
**SCHEDULE:** 9am-5pm, Monday-Friday  
**DEADLINE:** Open until filled. Internal deadline is 5pm, Friday, October 20, 2017; no exceptions.

### **ORGANIZATION DESCRIPTION:**

Founded in 1967, Hospitality House is a progressive, community-based organization located in San Francisco's Tenderloin Neighborhood, Mid-Market Area, and Sixth Street Corridor that provides opportunities and resources for personal growth and self-determination to homeless people and neighborhood residents. Our mission is to build community strength by advocating policies and rendering services which foster self-sufficiency and cultural enrichment. We use a peer-based approach and encourage participation from our constituents on all levels of the organization.

Hospitality House has six programs. The Tenderloin Self-Help Center and Sixth Street Self-Help Center are behavioral health-based community centers that provide a range of emergency and support services using a low-threshold, peer-based, self-help model. The Shelter Program is a small men's dormitory that provides basic emergency shelter as well as one-on-one case management. The Community Arts Program is a unique space where individuals can create, house and sell artwork, offering open studio hours, workshops, a creative writing class, and an opportunity for artists to exhibit and sell their work. The Community Building Program includes a peer volunteer training program, program activities, and the Healing, Organizing & Leadership Development Program which is a peer internship community organizing program for participants impacted by trauma. The Employment Program offers job readiness services, employment and training resources, and job search support through two neighborhood-based employment resources centers. All programs work together to provide a range of support, resources, and opportunities for people to achieve stability and self-sufficiency.

### **POSITION DESCRIPTION:**

The purpose of this position is to provide individual and group-based services to participants who have experienced trauma in their lives, including co-leading a leadership development internship for trauma survivors and leading community organizing efforts. This position also works on the drop-in floor, providing crisis intervention, peer counseling, and advocacy to support participants and motivate them to engage in services and improve their physical, emotional, and economic health. The Community Organizing Peer Advocate will staff program activities and assure the safety and comfort of participants in their care, providing respectful, compassionate, culturally-competent, attentive treatment of participants as well as effective outreach and engagement of individuals who may have difficulty engaging with services.

### **QUALIFICATIONS:**

- Two years peer counseling experience, particularly working with diverse constituencies or a BA degree and related experience.
- Previous personal experience with poverty, homelessness, mental illness, and/or substance use issues.
- Demonstrated ability to actively engage & assess people who are experiencing homelessness, active drug use, mental illness, and other barriers to stability and health utilizing the modalities of harm reduction and self-help. Ability to work compassionately with those who have difficulty engaging with service providers.
- Ability and skill to become familiar with all participants who regularly visit the center and to motivate and engage them into services and activities as they are ready. Ability to develop effective relationships following the principles of harm reduction.
- Must have the ability to organize, motivate, and provide training and leadership development to peers.
- Ability to effectively resolve conflicts among residents and to de-escalate potentially violent situations.

- Ability to work professionally and ethically in a team setting, including the ability to maintain a high level of confidentiality.
- Excellent interpersonal communication and active listening skills.
- Excellent documentation and organization skills.
- Ability to attend staff meetings and trainings that are not during regular shift hours.
- Bilingual Spanish/English preferred.

**SUBMIT RESUME & COVER LETTER TO:**

Hospitality House/Community Organizing Peer Advocate Search (Community Building Program)  
290 Turk Street, San Francisco, CA 94102 or [personnel@hospitalityhouse.org](mailto:personnel@hospitalityhouse.org)

***Please specify the position for which you are applying. Please NO PHONE CALLS or VISITS.***

Hospitality House is an equal opportunity employer. We enthusiastically accept our responsibility to make employment decisions without regard to race, religious creed, color, age, sex, gender, sexual orientation, gender identity, national origin, religion, marital status, medical condition as defined under State law, disability, military service, pregnancy, childbirth and related medical conditions or any other classification protected by federal, state, and/or local laws and ordinances.